



KYLESKU HOTEL

**VENTURE
NORTH**

TOURISM FOR
CAITHNESS AND SUTHERLAND





Piotr Faliszewski

F&B Manager

“ My career in hospitality started when I was 19 years old. It was my first job and the choice of what I should do while going to college was, to be honest, random. After few weeks working in hospitality I realised that this is something I really enjoy; interacting with people while serving them food and drinks.

I started to work in Poland in an old style tavern serving homemade comfort food, after that I worked in a pizzeria. When I left Poland I worked in a bar in Spain for over a year, which was good fun. From then I have worked for over 10 years in different styles and levels of restaurants across the UK.

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What do you love about your job?

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People

As much as sometimes it is a hard job, being around people is something that is the best part of my day. While working in hospitality I have worked alongside many different personas from all over the world. Getting to know their story and learning about different cultures is a great experience.

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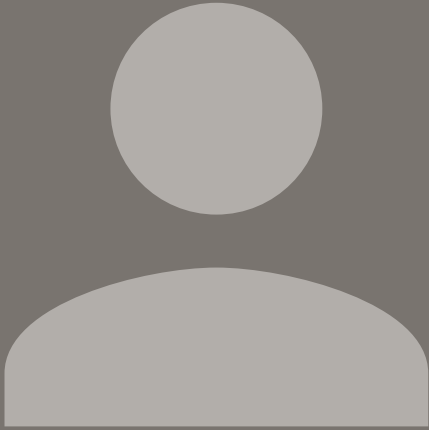
What opportunities has working in the industry offered you?

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Working in hospitality gave me a lot of confidence. On the top of that, you get to learn many little things that our guests don't see while dining with us. Before becoming a manager, I did work alongside many managers and head chefs. Observing them on daily basis taught me a lot, and from each single person you take what you should or shouldn't do when you become a manager.

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What would you say to somebody interested in starting a career in the industry?



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It's a hard time in the UK and there is a big shortage of employees. But hospitality can give you many different benefits, boost your confidence and you get to learn new skills that you can use in your everyday life. For example, many people who start to learn about wines, make it their new hobby.

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It is a good industry to work in. You need to have a lot of passion and to love people. If you can do both of those things you should try it as your new career.



What 3 words would you use to describe your role working in hospitality?

1

Host



2

Professional

3

Friend

